

WHEN SHOULD YOU CALL THE SES?



**FOR EMERGENCY ASSISTANCE IN FLOOD, STORM, CYCLONE AND TSUNAMI
CALL 132 500.**

SES Volunteers undertake temporary emergency measures to make your home and the situation safe.

Is anyone trapped or injured?

YES

**Call Triple Zero
(000)**

NO

Is your roof leaking heavily or badly damaged?

Is your house flooded or beginning to flood?

Is your house badly damaged and in need of temporary repairs that you cannot fix yourself?

Are you trapped in your house due to storm damage?

Has a large tree fallen on your house or driveway?

NO

YES

Contact your insurance company, private contractor or repair it yourself if it is safe to do so.

CALL THE SES on 132 500

Your call will be logged.
You will receive a reference number.
Your local SES will attend as soon as possible.

